Zurn Wilkins
Backflow Help Line
1-877-BACKFLO
(1-877-222-5356)
Monday Thru Friday
5:30 a.m. - 5 p.m. PST
For technical support on any Zurn Wilkins
backflow preventer or regulator
Troubleshooting Guide

Before calling about a Reduced Pressure Backflow Assembly, refer to this procedure to identify the cause of discharge from the relief valve port.

After observing water discharge from relief valve port:

1. Close #2 shut off valve.
   - If discharge stops, the problem is a fouled second check.

2. If discharge continues, open #4 testcock.
   - If discharge stops or is reduced, the problem is a fouled first check.

3. If discharge continues, the problem is most likely in the relief valve.

**SOLUTION:** Disassemble and clean affected components and remove debris from the backflow preventer.

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